



Cancellation Policy

Last updated: 22/04/2026

This Cancellation Policy outlines the terms under which services provided by **Asbestos KCB Ltd** may be cancelled or rescheduled.

1. Notice Period

Clients may cancel or reschedule a booking by providing at least **24 hours' notice** prior to the agreed appointment time.

2. Late Cancellations

Cancellations made with less than 24 hours' notice may be subject to a cancellation fee to cover costs incurred, including scheduling, travel, and preparation.

3. No-Show Policy

If a client is not present at the agreed time and location, or access to the site is not provided, this will be treated as a **no-show**, and a charge may apply.

4. Deposits & Payments

- Any deposits paid may be **non-refundable** in the event of late cancellation or no-show
 - Refunds (if applicable) will be processed at our discretion
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5. Company Cancellations

In rare circumstances, **Asbestos KCB Ltd** may need to cancel or reschedule services due to:

- Health and safety concerns
- Adverse weather conditions
- Unforeseen operational issues

In such cases, we will:

- Provide as much notice as possible
 - Offer an alternative appointment
 - Issue a refund where appropriate
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6. Access & Safety Requirements

Clients must ensure:

- Safe and clear access to the site
- Accurate information has been provided about the work required

Failure to meet these requirements may result in cancellation or additional charges.

7. Emergency Situations

We understand that emergencies happen. In exceptional circumstances, cancellation fees may be waived at our discretion.

8. Contact Us

To cancel or reschedule an appointment, please contact us as soon as possible:

Asbestos KCB Ltd

Email: Asbestosremovalkcb@gmail.com

Phone: 01702 842380 | 07375 643048

By booking our services, you agree to the terms outlined in this Cancellation Policy.