



## Privacy Policy

### 1. Introduction

This Privacy Policy explains how **Asbestos KCB Ltd.** (“we”, “us”, or “our”) collects, uses, and protects your personal data when you visit our website.

We are committed to protecting your privacy and complying with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR).

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### 2. Information We Collect

We may collect and process the following data:

#### a) Information you provide directly

- Name
- Email address
- Phone number
- Address (for asbestos surveys, inspections, or removal enquiries)
- Any details included in contact forms or emails

#### b) Automatically collected data

- IP address
- Browser type and version

- Pages visited and time spent on the site
- Device and usage data

### **c) Cookies and tracking technologies**

We may use cookies to improve your experience and analyse website traffic (see Section 6).

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## **3. How We Use Your Information**

We use your data to:

- Respond to enquiries and provide asbestos-related services
- Arrange surveys, inspections, or removal work
- Provide quotes, reports, and service updates
- Improve our website and services
- Comply with legal and regulatory obligations

We do **not** sell your personal data.

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## **4. Legal Basis for Processing**

We process your personal data under the following legal bases:

- **Consent** – when you contact us or accept cookies
  - **Contract** – when providing requested services
  - **Legal obligation** – to comply with regulations
  - **Legitimate interests** – to improve our services and website
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## **5. Data Sharing**

We may share your data with:

- IT and website service providers

- Professional advisors (e.g., insurers, legal advisors)
- Regulatory authorities where required by law

All third parties are required to keep your data secure and confidential.

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## **6. Cookies**

Our website may use cookies to:

- Ensure proper website functionality
- Analyse traffic and usage
- Improve user experience

You can control or disable cookies through your browser settings.

### **Cookie Banner Notice (for website use)**

“We use cookies to improve your browsing experience, analyse site traffic, and understand how our website is used. By clicking ‘Accept’, you consent to our use of cookies. You can manage your preferences or disable cookies through your browser settings. For more information, please see our Privacy Policy.”

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## **7. Data Retention**

We retain personal data only as long as necessary:

- Enquiries: typically up to 12–24 months
  - Customer/project data: retained as required for legal and compliance purposes
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## **8. Data Security**

We take appropriate measures to protect your data, including:

- Secure servers
- HTTPS encryption

- Restricted access to personal information
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## 9. Your Rights

Under UK GDPR, you have the right to:

- Access your personal data
  - Request correction of inaccurate data
  - Request deletion of your data
  - Object to or restrict processing
  - Withdraw consent at any time
  - Lodge a complaint with the Information Commissioner's Office (ICO)
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## 10. Third-Party Links

Our website may contain links to other websites. We are not responsible for their privacy policies or practices.

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## 11. Contact Us

If you have any questions about this Privacy Policy or your personal data, please contact:

**Asbestos KCB Ltd.**

Email: [asbestosremovalkcb@gmail.com](mailto:asbestosremovalkcb@gmail.com)

Phone: 01702 842380 | 07375 643048

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## 12. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.

**Last updated:** 22/04/2026

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